

Analysis of the preparedness level of the regulatory framework in the field of international trade

| Questions | Answers | The basis of the answers or referenced legislative acts | Links |
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| <ul style="list-style-type: none"> ➤ Are there laws and regulations governing the international trade of products in the specified areas? <ul style="list-style-type: none"> • Import, export, and transit procedures • Trade of ecological products • Use of international standards • Customs classification and valuation of products • Rules and forms for the implementation of the risk management system • Mandatory decisions | <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> | <p>The activities in the mentioned areas are regulated by the relevant acts of the Cabinet of Ministers.</p> | <p>https://e-qanun.az/framework/24081</p> <p>https://e-qanun.az/framework/26534</p> <p>https://e-qanun.az/framework/24518</p> <p>https://e-qanun.az/framework/24442</p> <p>https://e-qanun.az/framework/27222</p> <p>https://e-qanun.az/framework/26550</p> <p>https://e-qanun.az/framework/26535</p> <p>https://e-qanun.az/framework/26527</p> <p>https://e-qanun.az/framework/26861</p> <p>https://e-qanun.az/framework/26983</p> <p>https://e-qanun.az/framework/12499</p> <p>https://e-qanun.az/framework/46957</p> <p>https://e-qanun.az/framework/27222</p> <p>https://e-qanun.az/framework/10253</p> <p>https://e-qanun.az/framework/42881</p> <p>https://e-qanun.az/framework/37035,</p> <p>https://e-qanun.az/framework/10384</p> <p>https://e-qanun.az/framework/29967</p> <p>https://e-qanun.az/framework/29967</p> <p>https://www.e-qanun.az/framework/46957</p> <p>https://customs.gov.az/az/sahibkarlar-ucun/mecburi-qerarlar</p> <p>https://www.e-qanun.az/framework/46957</p> <p>https://e-qanun.az/framework/33306</p> |
| <ul style="list-style-type: none"> ➤ Have the mentioned international conventions been ratified by the economy? <ul style="list-style-type: none"> • International convention on the harmonized system for the description and coding of goods (2022) • International convention on the simplification and harmonization of customs procedures (1999) • Convention on the facilitation of international maritime traffic (2005) • International convention on civil aviation | <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> | <p>Many of the conventions listed in the list have been acceded to by the Republic of Azerbaijan and ratified through relevant laws.</p> <p>Currently, the possibilities of joining additional conventions are being considered, taking into account the country's economic and other interests.</p> | <p>https://e-qanun.az/framework/620</p> <p>https://e-qanun.az/framework/2620</p> <p>https://e-qanun.az/framework/11678</p> <p>https://e-qanun.az/framework/7448</p> |

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| <ul style="list-style-type: none"> (2006) • Convention on the temporary admission of goods (Istanbul Convention) (1990) • International Convention for the transportation of goods by sea (Hamburg rules - 1978) | <p>Yes ✓</p> <p>No ✗</p> <p>No ✗</p> | | |
| <p>➤ Have the mentioned international conventions been implemented by the economy?</p> <ul style="list-style-type: none"> • International Convention on the Harmonized System for the Description and Coding of Goods (2022) • International convention on the simplification and harmonization of Customs Procedures (1999) • Convention on the facilitation of international maritime traffic (2005) • International convention on civil aviation (2006) • Convention on the temporary admission of goods (Istanbul Convention) (1990) • International convention for the carriage of goods by sea (Hamburg rules - 1978) | <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>No ✗</p> <p>No ✗</p> | <p>The Republic of Azerbaijan has acceded to many of the conventions listed and ratified them through relevant laws.</p> <p>Currently, the possibilities of joining additional conventions are being considered, taking into account the country's economic and other interests.</p> | <p>https://e-qanun.az/framework/37035</p> <p>https://e-qanun.az/framework/2620</p> <p>https://e-qanun.az/framework/11678</p> <p>https://e-qanun.az/framework/7448</p> |
| <p>➤ Is Regulatory Impact Analysis a key tool in the approval of laws and regulations on international trade?</p> <ul style="list-style-type: none"> • Trade in goods | <p>Yes ✓</p> | | <p>https://e-qanun.az/framework/44506</p> <p>https://www.e-qanun.az/framework/32626</p> |
| <p>➤ Do direct exporters and importers, or their authorized representatives, have the right to administratively appeal regulatory decisions affecting the international trade of goods in the following policy areas?</p> <ul style="list-style-type: none"> • Duties, taxes (of any kind), and other charges • Customs classification and valuation procedures • Technical non-tariff measures • Non-technical non-tariff measures, conventional trade protection measures, and rules of origin • Export-related field | <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> | <p>The mentioned issue is reflected in the relevant articles of the Law on Administrative Proceedings.</p> | <p>https://e-qanun.az/framework/11254</p> |

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| | Yes ✓ | | |
| <p>➤ Do direct exporters and importers, or their authorized representatives, have the right to administratively appeal regulatory decisions affecting the international trade of goods in the following policy areas?</p> <ul style="list-style-type: none"> • Duties, taxes (of any kind), and other charges • Customs classification and valuation procedures • Technical non-tariff measures • Non-technical non-tariff measures, conventional trade protection measures, and rules of origin • Export-related field | <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> | The mentioned issue is reflected in the relevant articles of the Law on Administrative Proceedings. | https://e-qanun.az/framework/11254 |
| <p>➤ What is the "de minimis" value threshold in the local currency?</p> | ⊘ Not available | Currently, the "de minimis" amount is not applied in Azerbaijan; however, discussions are underway with relevant authorities regarding amendments to legislation in this area. | |
| <p>➤ Are there legal norms regulating the application of non-tariff measures affecting the international trade of goods?</p> <ul style="list-style-type: none"> - Sanitary and phytosanitary measures - On food safety - On phytosanitary control - On veterinary medicine - Resolution No. 280 of the Cabinet of Ministers of the Republic of Azerbaijan on the approval of certain regulatory legal acts in the field of phytosanitary control - Resolution No. 66 of the Cabinet of Ministers of the Republic of Azerbaijan on the approval of certain regulatory legal acts related to veterinary medicine in Azerbaijan - Technical barriers to trade - Food safety law of the Republic of Azerbaijan - Inspection of the ship before departure - Import quotas - Import licenses - Price controls - Local content requirements - Export restrictions | <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> | | <p>https://e-qanun.az/framework/49857</p> <p>https://e-qanun.az/framework/12384</p> <p>https://e-qanun.az/framework/10691</p> <p>https://e-qanun.az/framework/12610</p> <p>https://e-qanun.az/framework/13076</p> <p>https://e-qanun.az/framework/49857</p> <p>https://e-qanun.az/framework/25554</p> |
| <p>➤ Are there any legal regulations governing the initiation, investigation, and application of subsequent duties or other equivalent measures for the following</p> | Yes ✓ | | https://e-qanun.az/framework/33306 |

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| <p>conventional trade protection measures?</p> <ul style="list-style-type: none"> • Anti-dumping measures • Compensatory measures • Safeguard measures | | | |
| <p>➤ Has a cross-border carbon pricing instrument (e.g., international/regional carbon emissions trading scheme, border carbon adjustment mechanisms, etc.) been legally adopted?</p> | <p>⊘ Not available</p> | <p>Relevant concepts are currently being developed by the government in this direction. Any updates regarding the relevant legislation will be disclosed to the public if changes occur.</p> | |
| <p>➤ What is the highest tariff rate applied to any of the top 5 most-traded products on the Asia-Pacific Economic Cooperation (APEC) list of environmental goods?</p> | <p>5%</p> | | |
| <p>➤ Have the listed international conventions and their amendments been ratified?</p> <ul style="list-style-type: none"> • Convention on international trade in endangered species of wild fauna and flora (CITES) Yes ✓ • International convention for the prevention of pollution from ships (MARPOL), 1973 Yes ✓ • Basel convention on the control of transboundary movements of hazardous wastes and their disposal No ⊘ • Rotterdam Convention on the prior informed consent procedure for certain hazardous chemicals and pesticides in international trade | | | <p>https://frameworks.e-qanun.az/3/f_3294.html https://e-qanun.az/framework/6141 https://e-qanun.az/framework/6142 https://e-qanun.az/framework/4076</p> |
| <p>➤ Have the listed international conventions and their amendments been implemented?</p> <ul style="list-style-type: none"> • Convention on international trade in endangered species of wild fauna and flora (CITES) Yes ✓ • International Convention for the prevention of pollution from ships (MARPOL), 1973 Yes ✓ • Basel convention on the control of transboundary movements of hazardous wastes and their disposal Yes ✓ • Rotterdam Convention on the prior informed consent procedure for certain hazardous chemicals and pesticides in international trade No ⊘ | | | <p>https://e-qanun.az/framework/687 https://frameworks.e-qanun.az/3/f_3294.html https://e-qanun.az/framework/6141 https://e-qanun.az/framework/6142 https://e-qanun.az/framework/5430</p> |
| <p>➤ Have any of the following fundamental principles of the International Labour Organization (ILO) been ratified as enforceable provisions in any preferential trade</p> | | | |

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| <p>agreements (PTAs), listing minimum obligations?</p> <ul style="list-style-type: none"> • Prohibition of the use of forced and compulsory labor • Prohibition and elimination of the worst forms of child labor • Elimination of discrimination in respect of employment and occupation • Effective recognition of the right to freedom of association and collective bargaining • Implementation of labor protection and health legislation | <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> | | |
| <p>➤ Have any of the following fundamental principles of the International Labour Organization (ILO) been implemented as enforceable provisions in any preferential trade agreements (PTAs), with minimum obligations listed?</p> <ul style="list-style-type: none"> • Prohibition of the use of forced and compulsory labor • Prohibition and elimination of the worst forms of child labor • Elimination of discrimination in respect of employment and occupation • Effective recognition of the right to freedom of association and collective bargaining • Implementation of labor protection and health legislation | <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> | | |
| <p>➤ Have enforceable provisions reflecting minimum obligations on gender issues been ratified in any preferential trade agreements (PTAs)?</p> <ul style="list-style-type: none"> • Gender equality • Women's participation in economic and development-oriented activities • Social issues and the role of women in social life • Representation of women in decision-making roles | <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> | | |
| <p>➤ Have enforceable provisions reflecting minimum obligations on gender issues been implemented in any preferential trade agreements (PTAs)?</p> <ul style="list-style-type: none"> • Gender equality • Women's participation in economic and development-oriented activities • Social issues and the role of women in social life • Representation of women in decision-making roles | <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> | | |

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| <p>➤ Have obligations in the following policy areas been ratified in any preferential trade agreements (PTAs)?</p> <ul style="list-style-type: none"> • Tariff preferences and export duties • Sanitary and phytosanitary measures • Technical barriers to trade • Rules of origin • Conditional trade protection measures • Trade facilitation and customs • Digital trade • Investment and capital movements • Labor • Environment | <p>Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ No ✗ No ✗ No ✗ No ✗</p> | <p>Currently, Azerbaijan has free trade agreements with 10 countries (Russia, Kazakhstan, Kyrgyzstan, Turkmenistan, Tajikistan, Uzbekistan, Georgia, Ukraine, Moldova, Belarus) and a preferential trade agreement with Turkey.</p> | <p>https://e-qanun.az/framework/45319</p> |
| <p>➤ Have obligations in the following policy areas been ratified in any preferential trade agreements (PTAs)?</p> <ul style="list-style-type: none"> • Tariff preferences and export duties • Sanitary and phytosanitary measures • Technical barriers to trade • Rules of origin • Conditional trade protection measures • Trade facilitation and customs • Digital trade • Investment and capital movements • Labor • Environment | <p>Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ No ✗ No ✗ No ✗ No ✗</p> | <p>Currently, Azerbaijan has free trade agreements with 10 countries (Russia, Kazakhstan, Kyrgyzstan, Turkmenistan, Tajikistan, Uzbekistan, Georgia, Ukraine, Moldova, Belarus) and a preferential trade agreement with Turkey.</p> | <p>https://e-qanun.az/framework/45319</p> |
| <p>➤ Is there an authorized body designated to oversee the implementation of preferential trade agreements (PTAs)?</p> <ul style="list-style-type: none"> • The authority(ies) are specific to PTAs and are available for all agreements • The authority(ies) are specific to PTAs but not available for all agreements • The authority to oversee PTAs exists, but it is not exclusive to PTAs | <p>No ✗ No ✗ Yes ✓</p> | <p>The enforcement of trade agreements is primarily overseen by the State Customs Committee and the Ministry of Economy.</p> | |
| <p>➤ Considering the above-mentioned PTAs, do the authorized bodies responsible for their implementation (from both economies) coordinate and exchange information?</p> | <p>Yes ✓</p> | <p>There is regular information exchange between the mentioned institutions.</p> | |
| <p>➤ When importing from any trade partner, which of the following sanitary and phytosanitary measures are legally required?</p> <ul style="list-style-type: none"> • Health inspections and/or certificates • Phytosanitary inspections and/or certificates • Fumigation and/or disinfection and/or certificates • Pest control inspections and/or certificates | <p>Yes ✓ Yes ✓ Yes ✓ Yes ✓</p> | | <p>https://e-qanun.az/framework/33103 https://e-qanun.az/framework/49857 https://e-qanun.az/framework/12384</p> |

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| <p>➤ When importing from any trade partner (e.g., HS 1101.01), do the sanitary and phytosanitary measures required by law violate the principles of the national regime?</p> | <p>No <input type="radio"/></p> | <p>All control measures applied to imported products do not differ from the control procedures applied to domestically produced goods. However, the Agency (AQTA) has the authority to impose relevant restrictions on imported products based on facts related to the spread of specific diseases and pests affecting humans and animals in exporting countries, in order to protect human, animal, and plant health.</p> | |
| <p>➤ When importing [MANUFACTURED PRODUCT HS 6-DIGIT CODE] from any trade partner, which of the following technical barriers are legally required for trade?</p> <ul style="list-style-type: none"> • Product characteristics • Processes and production methods related to the product • Terminology and symbols • Packaging • Labeling and marking | <p>Yes <input checked="" type="checkbox"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/></p> | | |
| <p>➤ Do the technical barriers required when importing [HS 6-DIGIT CODE] from any trade partner violate the principles of the national regime?</p> | <p>No <input type="radio"/></p> | | |
| <p>➤ When importing [HS 6-DIGIT CODE] from any trade partner, which measures are legally required to complete Pre-Shipment Inspections (PSI) and/or Destination Inspections (DI) before the ship departs?</p> <ul style="list-style-type: none"> • Quality inspection • Compliance inspection • Customs valuation | <p>No <input type="radio"/> No <input type="radio"/> No <input type="radio"/></p> | | |

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| <p>➤ When importing products from any trade partner under the Agricultural Products Section (HS 2-digit), which of the following non-technical non-tariff measures are required by law for economic purposes?</p> <ul style="list-style-type: none"> • Non-automatic import licenses • Import quotas • Import prohibitions • Quantitative control measures • Rules of origin • Price control measures | <p>Yes ✓</p> <p>No ☒</p> <p>Yes ✓</p> <p>No ☒</p> <p>Yes ✓</p> <p>No ☒</p> | <p>Import prohibitions aimed at protecting human, animal, and plant health in our country are implemented by the Food Safety Agency. This is one of the Agency's core functions and can be based on findings of non-compliance in imported products or information from relevant international organizations. These prohibitions cannot be interpreted as bans for economic purposes.</p> <p>In accordance with Azerbaijani legislation and relevant international guidelines and standards, all imported goods subject to veterinary, phytosanitary, and food safety control must be accompanied by certificates of origin issued by the competent authorities of the exporting countries. The purpose of these certificates is to establish the origin of the products for compiling statistical data and to facilitate control measures when non-compliance is detected.</p> | <p>https://customs.gov.az/az/ferdler-ucun/mallarin-gomrukden-kecirilmesi</p> <p>https://customs.gov.az/az/ferdler-ucun/mallarin-gomrukden-kecirilmesi</p> |
| <p>➤ When importing [INSERT AGRICULTURAL PRODUCTS CHAPTER (HS 2-DIGIT)] from any trade partner, which of the following non-technical non-tariff measures applied for economic purposes are legally required?</p> <ul style="list-style-type: none"> • Non-automatic import licenses • Import quotas • Import bans • Quantity control measures • Rules of origin • Price control measures • Financial restrictions | <p>No ☒</p> | | |
| <p>➤ When importing any product classified under the [AGRICULTURE/PROCESSED PRODUCT CHAPTER (HS 2-DIGIT)] from any trade partner, which contingency trade protection measures have been practically applied over the last three years?</p> <ul style="list-style-type: none"> • Anti-dumping duties • Countervailing duties • Safeguard measures | <p>No ☒</p> | | |

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| ➤ When exporting products under the [AGRICULTURE CHAPTER (HS 2-DIGIT)] to any trade partner, are there any legally required export restrictions? | No ☹ | | |
| ➤ When exporting products under the [MANUFACTURED GOODS CHAPTER (HS 2-DIGIT)] to any trade partner, are there any legally required export restrictions? | No ✔ | | https://e-qanun.az/framework/2433 |
| ➤ In practice, are draft proposals of laws and normative legal acts related to the import, export, and transit of goods presented to the public electronically to explain their purpose? | Yes ✔ | The "Action Plan" of the "Social and Economic Development Strategy of the Republic of Azerbaijan for 2022-2026," approved by the Decree No. 3378 of the President of the Republic of Azerbaijan dated July 22, 2022, includes the integration of issues related to the creation of a digital platform by the state for the accelerated execution of transport operations in a 24/7 format, as outlined in the first paragraph of Measure 3.2.3. | https://e-qanun.az/framework/21300 https://e-qanun.az/framework/50013 |
| ➤ In practice, are proposals for draft laws and normative legal acts in the field of digital trade presented to the public electronically to explain their purpose? | Yes ✔ | The relevant issues are outlined in Articles 9.1.3 and 9.2 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, are prior notifications presented to the public through electronic means before the adoption of regulatory changes in the following policy areas affecting international trade of goods? <ul style="list-style-type: none"> • Tariffs, taxes (of any kind), and other payments applied to the import, export, and transit of goods • Customs valuation procedures • Non-tariff measures - technical (sanitary and phytosanitary measures, and technical barriers to trade) and non-technical (quantitative restrictions, tariff quotas and/or additional payments imposed by the government, rules of origin, safeguard measures, and other QTTs such as licensing and blending requirements) | Yes ✔ | The relevant issues are provided in Articles 9.1.3 and 9.2 of the Constitution of the Republic of Azerbaijan regarding normative legal acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, are prior notifications of regulatory changes in the field of digital trade made available to the public through electronic means before their adoption? | Yes ✔ | The relevant issues regarding normative legal acts are outlined in Articles 9.1.3 and 9.2 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, are consultations held with stakeholders before the implementation or modification of laws and regulations affecting the import, export, and transit of goods? | Yes ✔ | The relevant issues are outlined in Article 46.1 of the Constitution of the Republic of Azerbaijan on normative legal acts. | https://e-qanun.az/framework/21300 |

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| ➤ In practice, are consultations held with stakeholders before the implementation or amendment of laws and regulations affecting digital trade? | Yes ✓ | The relevant issues are provided for in Article 46.1 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ Do stakeholders, in practice, have the opportunity to provide comments at least 30 calendar days in advance of the implementation or amendment of laws and regulations affecting the import, export, and transit of goods? | Yes ✓ | The relevant issues are addressed in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, are stakeholders given at least 30 calendar days to provide comments before the implementation or amendment of laws and regulations affecting digital trade? | Yes ✓ | The relevant issues are provided for in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, are responses provided to the comments received in areas affecting the import, export, and transit of goods? | Yes ✓ | The relevant issues are provided for in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, are justifications provided for the comments made in the areas affecting the import, export, and transit of goods? | Yes ✓ | Relevant issues are addressed in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ Relevant issues are addressed in Article 46 of the Constitutional Law of the Republic of Azerbaijan on normative legal acts. | Yes ✓ | The relevant issues are outlined in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, if comments received in the field of digital trade are not included, is justification provided? | Yes ✓ | The relevant issues are outlined in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ Are there specific regulatory laws and regulations governing international trade in services in the following sectors? <ul style="list-style-type: none"> • Transport services • Logistics services • Financial services | Yes ✓ No ✗ Yes ✓ | | https://e-qanun.az/framework/45385 https://e-qanun.az/framework/30333 https://e-qanun.az/framework/5825 https://e-qanun.az/framework/13983 https://e-qanun.az/framework/49159 https://e-qanun.az/framework/49416 |
| ➤ Is Regulatory Impact Analysis the main tool for the approval of laws and regulations in international trade? <ul style="list-style-type: none"> • Service trade | Yes ✓ | | https://www.e-qanun.az/framework/32626 |

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| <p>➤ Should applicants be informed about the reasons for the rejection, suspension, and revocation of licenses in the following service sectors?</p> <ul style="list-style-type: none"> • Transport services • Logistics services • Financial services | <p>Yes ✓ Yes ✓ Yes ✓</p> | | <p>https://www.e-qanun.az/framework/32626 https://e-qanun.az/framework/13983 https://e-qanun.az/framework/5825 https://e-qanun.az/framework/30333 https://e-qanun.az/framework/20760 https://e-qanun.az/framework/19197 https://e-qanun.az/framework/625 https://e-qanun.az/framework/9238 https://e-qanun.az/framework/36320 https://e-qanun.az/framework/36318</p> |
| <p>➤ Do service providers or professionals have the right to file administrative complaints regarding regulatory decisions related to the following factors affecting international trade in services?</p> <ul style="list-style-type: none"> • Transport services • Logistics services • Financial services | <p>Yes ✓ Yes ✓ Yes ✓</p> | | <p>https://www.e-qanun.az/framework/11254 https://e-qanun.az/framework/13983 https://e-qanun.az/framework/5825 https://e-qanun.az/framework/30333 https://e-qanun.az/framework/5530</p> |
| <p>➤ Do service providers or professionals have the right to appeal regulatory decisions to the court regarding the following factors affecting international trade in services?</p> <ul style="list-style-type: none"> • Transport services • Logistics services • Financial services | <p>Yes ✓ Yes ✓ Yes ✓</p> | | <p>https://www.e-qanun.az/framework/11254 https://e-qanun.az/framework/5530 https://e-qanun.az/framework/13983 https://e-qanun.az/framework/5825 https://e-qanun.az/framework/30333 https://e-qanun.az/framework/20760 https://e-qanun.az/framework/19197 https://e-qanun.az/framework/46956</p> |
| <p>➤ According to the legal framework of the economy, are there any additional restrictions on the cross-border movement of foreign experts providing services and expertise (such as installation, technical maintenance, repair, and consulting services) for the top 5 most traded goods on the Asia-Pacific Economic Cooperation (APEC) list of environmental goods?</p> | <p>No ☒</p> | | |
| <p>➤ Has a separate chapter on trade in services been added to Preferential Trade Agreements (PTAs)?</p> | <p>No ☒</p> | | |
| <p>➤ Has any of the Preferential Trade Agreements (PTAs) listed above fulfilled obligations regarding trade in services?</p> | <p>No ☒</p> | | |
| <p>➤ Have obligations in the following service subsectors been ratified in any of the preferential trade agreements?</p> <ul style="list-style-type: none"> • Transport services (maritime transport; road transport) • Logistics services (cargo management; warehousing and storage; customs brokers; | <p>No ☒ No ☒</p> | | |

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| <ul style="list-style-type: none"> freight forwarders) • Financial services (commercial banking; insurance) | <p>No <input checked="" type="radio"/></p> | | |
| <ul style="list-style-type: none"> ➤ Have obligations in the following service subsectors been applied in any of the preferential trade agreements? <ul style="list-style-type: none"> • Transport services (maritime transport; road transport) • Logistics services (cargo management; warehousing and storage; customs brokers; freight forwarders) • Financial services (commercial banking; insurance) | <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> | | |
| <ul style="list-style-type: none"> ➤ Based on the legal framework, are there any restrictions on the number of operating licenses applied to the following service subsectors? <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding | <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> | | |
| <ul style="list-style-type: none"> ➤ Based on the legal framework, are there any restrictions in the relevant roads and ports for the following service subsectors? <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport | <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> | <p>Due to exceeding the weight and measurement parameters specified in the legislation, some restrictions may be applied to the movement of vehicles on the roads.</p> | <p>https://e-qanun.az/framework/19136</p> |
| <ul style="list-style-type: none"> ➤ "According to the legislation, do existing companies participate in the decision to issue new operating licenses in the following service subsectors?" <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding | <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> <p>No <input checked="" type="radio"/></p> | | |

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| <p>➤ According to the legislation, are there any restrictions on new entrants in the following service subsectors regarding the expansion of services to new routes or geographic areas?</p> <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding | <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> | | |
| <p>➤ According to the legislation, are there any restrictions on new entrants in the following service subsectors regarding the expansion of services to new routes or geographic areas?</p> <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding | <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> | <p>To make more effective and extensive use of our country's transit potential, the Coordination Council for Transit Freight was established by the Decree No. 655 of the President of the Republic of Azerbaijan dated October 21, 2015. The main duties of the Coordination Council are to establish unified principles and conditions for transport, optimize tariffs, coordinate activities between carriers and government authorities, ensure transparency, simplify and improve transit procedures, reduce their number and duration, create a fully streamlined system in the field of transit transport, expand cooperation with relevant bodies in destination countries, and promote transport corridors passing through the country's territory.</p> <p>The upper limit of tariffs for transit transportation services for certain goods is set by the decisions of the Coordination Council.</p> | <p>https://transit.az/en/pages/51</p> |
| <p>➤ Is there a mandatory requirement, according to the legislation, to use certified operators in the following service subsectors?</p> <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding | <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> | | |
| <p>➤ Are there legally established certification and training requirements for operators in the following service subsectors according to the legislation?</p> <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport • Cargo transportation • Storage and warehousing | <p>No <input type="radio"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> | | <p>https://e-qanun.az/framework/18722</p> <p>https://e-qanun.az/framework/45385</p> <p>https://e-qanun.az/framework/45380</p> |

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| <p>➤ Are there legally mandated requirements for inspection intervals and equipment re-certification in the following service sectors according to the legislation?</p> <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport • Cargo transportation • Storage and warehousing | <p>Yes ✓ Yes ✓ No ✗ No ✗</p> | | <p>https://e-qanun.az/framework/42586</p> |
| <p>➤ Are there legislative requirements regarding the maximum number of working hours before mandatory rest periods in the following service sectors according to the legislation?</p> <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport • Cargo transportation • Storage and warehousing | <p>No ✗ Yes ✓ No ✗ No ✗</p> | | <p>https://e-qanun.az/framework/42586</p> |
| <p>➤ According to the legal framework, are there any additional restrictions applied to female service providers in the following service subsectors for any of the aforementioned measures? (For example, lack of eligibility to apply for operating licenses or additional legal certification and training requirements).</p> <ul style="list-style-type: none"> • Maritime freight transport • Road freight transport • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding | <p>No ✗ No ✗ No ✗ No ✗ No ✗ No ✗</p> | | |
| <p>➤ According to the legislation, are there any restrictions on the registration of vessels under foreign flags (maritime cargo) for ships registered domestically?</p> | <p>No ✗</p> | | |
| <p>➤ According to the legal framework, are foreign-flagged vessels excluded from cabotage/access rights, including partial exemptions (maritime cargo transport)?</p> | <p>No ✗</p> | | |

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| <p>➤ According to the legal framework, are quantitative restrictions (quotas) applied in the following service subsectors?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking • Insurance | <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> | <p>Regarding banking, there are currently no restrictions. However, based on the "Banking Legislation" (Articles 5.1 and 5.2), the Central Bank of Azerbaijan (AMB) has the authority to set limits on foreign capital in the banking sector.</p> <p>For the insurance sector, quantitative restrictions are covered in Articles 20.1-1 and 20.1-2 of the "Insurance Activity Law."</p> | <p>https://e-qanun.az/framework/49159 https://e-qanun.az/framework/16120 https://uploads.cbar.az/assets/e2eb28ff9a91779f134e34b95.pdf https://e-qanun.az/framework/13983</p> |
| <p>➤ According to the legal framework, can restrictions related to the economic needs test be applied to the following service subsectors?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking • Insurance | <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> | | |
| <p>➤ According to the legislation, do restrictions related to the acquisition and use of land and real estate apply to the following service subsectors?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking • Insurance | <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> | <p>According to Article 48 of the Land Code, foreign nationals, stateless persons, foreign legal entities, international unions and organizations, as well as foreign states can only acquire land in the Republic of Azerbaijan on a leasehold basis.</p> <p>Based on banking legislation (Article 33.1), banks cannot engage in wholesale and retail trade, production, transportation, agriculture, mining, construction, and insurance activities, except for insurance companies, and cannot participate in such activities as partners, subscribers, companions, or shareholders.</p> | <p>https://e-qanun.az/framework/46942 https://uploads.cbar.az/assets/e2eb28ff9a91779f134e34b95.pdf</p> |
| <p>➤ To provide a relevant answer, could you please specify the particular service subsectors you're referring to? This will help to address the question regarding licensing and/or authority requirements in relation to restrictions.</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage | <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> | <p>Although the laws governing the financial market set requirements for holding specific positions or participating in activities, no additional restrictions have been specified for foreign professionals.</p> | |

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| <ul style="list-style-type: none"> • Freight forwarding • Road freight transport • Commercial banking • Insurance | <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> | | |
| <p>➤ Under the legal framework, are there any quotas applied to the following service subsectors for contracts or independent service providers that would discourage local service providers from using foreign workers/consultants?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking • Insurance | <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> | <p>Although there are no such requirements in the legislation regulating financial markets, certain rules exist in migration legislation.</p> <p>This refers to the "Regulation on the Determination of the Labor Migration Quota," approved by the decision of the Cabinet of Ministers of the Republic of Azerbaijan.</p> | <p>https://e-qanun.az/framework/46959</p> <p>https://e-qanun.az/framework/32546</p> |
| <p>➤ According to the legal framework, is economic justification considered for applying restrictions on the use of foreign workers/consultants by local service providers in the following service subsectors (discouraging local service providers from using foreign workers/consultants)?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking • Insurance | <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> | <p>There are no requirements in the legislation governing the financial market.</p> | |
| <p>➤ Under the legal framework, are there any restrictions on the recognition of qualifications, training, or experience acquired abroad (including, but not limited to, the absence of an equivalent mechanism) applicable to the following service subsectors?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking | <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> | <p>No additional restrictions have been imposed on foreign specialists in the relevant field.</p> | |

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| <ul style="list-style-type: none"> • Insurance | No <input type="radio"/> | | |
| <p>➤ According to the legal framework, are there any restrictions on visa processes for crew members and service providers (particularly, exemptions from visas, absence of a visa upon arrival, or absence of a crew member visa) applied to the following service subsectors?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking • Insurance | No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> | | |
| <p>➤ According to the legal framework, are the restrictions imposed on visa processes considered procedural barriers for crew members and service providers with business visas or crew member visas in the following service subsectors (particularly, a cost of over 50 USD and a duration of more than 15 days)?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking • Insurance | No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> | | |
| <p>➤ According to the legal framework, are foreign suppliers treated less favorably than local suppliers for taxation purposes in the following service subsectors?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking • Insurance | No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> No <input type="radio"/> | | |
| <p>➤ According to the legal framework, is there an obligation to use local maritime and port services, such as local port agents and towage services (for maritime cargo)?</p> | No <input type="radio"/> | | |

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| <p>➤ According to the legal framework, are there additional licensing or permit requirements for foreign female professionals in the following service subsectors?</p> <ul style="list-style-type: none"> • Sea freight • Cargo transportation • Storage and warehousing • Customs brokerage • Freight forwarding • Road freight transport • Commercial banking • Insurance | <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> <p>No <input type="radio"/></p> | | |
| <p>➤ In practice, are the following types of information available online on any information portals or websites? <i>Note: If multiple aspects are covered under one type of information, please consider it "available" only if all aspects (including those in parentheses) are included under that specific type of information.</i></p> <ul style="list-style-type: none"> • Taxes, fees (of all types), and other charges applied when hiring foreign service providers or foreign specialists • Rules for hiring foreign providers offering cargo transportation, logistics, and financial services, required forms and documents • Penalty provisions for violations when hiring foreign service providers • Procedures for complaints or reviews of decisions related to the hiring of foreign service providers | <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> <p>Yes <input checked="" type="checkbox"/></p> | <p>All legislative acts of the Republic of Azerbaijan are reflected and stored in the unified electronic database of legal acts of the Ministry of Justice.</p> | <p>www.e-qanun.az</p> |
| <p>➤ In practice, are the licensing criteria for transport services (maritime and road freight) publicly available through electronic means? <i>Note: Please consider it "available" only if the licensing criteria are present for all the service subsectors mentioned in parentheses.</i></p> | <p>Yes <input checked="" type="checkbox"/></p> | | <p>https://e-qanun.az/framework/49416</p> |
| <p>➤ In practice, are the licensing criteria for logistics services (cargo transportation, storage and warehousing, customs brokerage, and freight forwarding services) publicly available through electronic means? <i>Note: Please consider it "available" only if the licensing criteria are present for all the service subsectors mentioned in parentheses.</i></p> | <p>Yes <input checked="" type="checkbox"/></p> | | |

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| ➤ In practice, are the proposals for draft laws and normative legal acts related to trade in services made publicly available through electronic means to explain their objectives? | Yes ✓ | | |
| ➤ In practice, are public notifications provided in advance through electronic means before the adoption of regulatory changes in the transport services sector (maritime and road freight transport)? | Yes ✓ | The relevant issues are outlined in Articles 9.1.3 and 9.2 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, are advance notifications provided to the public electronically regarding regulatory changes in the logistics services sector (cargo transportation, storage and warehousing, customs brokerage, and forwarding services) prior to their adoption? <i>Note: Please consider the criteria as "present" only if licensing criteria are available for all service subsectors listed in parentheses.</i> | Yes ✓ | The relevant matters are provided for in Articles 9.1.3 and 9.2 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ Are consultations held with stakeholders in practice before the implementation or amendment of laws and regulations affecting trade in services? | Yes ✓ | Relevant issues are provided for in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, are stakeholders given at least 30 calendar days to provide comments before the implementation or amendment of laws and regulations affecting trade in services? | Yes ✓ | Relevant issues are covered in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, are responses provided to comments received in the area of trade in services? | Yes ✓ | The relevant issues are provided for in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ In practice, is a justification provided when comments received in the area of trade in services are not incorporated? | Yes ✓ | Normative legal acts related to the relevant issues are provided in Article 46 of the Constitutional Law of the Republic of Azerbaijan on Normative Legal Acts. | https://e-qanun.az/framework/21300 |
| ➤ Does the regulatory framework recognize foreign-issued electronic contracts as legally binding and enforceable? | Yes ✓ | | https://e-qanun.az/framework/5916 |
| ➤ Does the regulatory framework recognize foreign electronic signatures as legally binding and enforceable? | Yes ✓ | | https://e-qanun.az/framework/5916 |
| ➤ Does the regulatory framework allow for cross-border electronic payments? | Yes ✓ | The document containing the analysis conducted by the UN Economic and Social Commission for Asia and the Pacific (UNESCAP) on cross-border paperless trade in Azerbaijan is referenced here. For further information, please refer to Chapter 14 D.4: "Electronic payments and electronic transferable records" via the provided link. If you'd like to explore the content of the document further, feel free to share the link, and I can help guide you through it! | https://repository.unescap.org/bitstream/handle/20.500.12870/4338/ESCAP-2022-PB-Readiness-assessment-cross-border-paperless-trade-Azerbaijan.pdf?sequence=1&isAllowed=y |

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| ➤ Does the regulatory framework define the principle of technology neutrality in the context of digital trade? | Yes ✓ | | |
| ➤ Is there a regulatory framework for the protection of personal data that governs cross-border data flows? | Yes ✓ | <p>The Convention on the Protection of Individuals with regard to Automatic Processing of Personal Data, signed in Strasbourg on January 28, 1981, and regulating cross-border data flows, was ratified by the Republic of Azerbaijan in 2009.</p> <p>The "Law on Personal Data" of the Republic of Azerbaijan, adopted in 2010, regulates matters related to the collection, processing, and protection of personal data, as well as the formation of the national information space's personal data section.</p> | <p>https://e-qanun.az/framework/18625</p> <p>https://e-qanun.az/framework/19675</p> |
| ➤ Does the regulatory framework require companies to obtain an additional (i.e., beyond the general business license) government license for digital goods or services offered? | No ✗ | | |
| ➤ Is there any limit for goods and services ordered online? | No ✗ | | |
| ➤ Based on the regulatory framework, is there a special tax regime applied to cross-border digitally ordered goods and services, unlike domestic digital orders for goods and services? | No ✗ | | |
| ➤ Based on the regulatory framework, are taxes and fees (direct or indirect taxes, regulatory border fees, or currency fees imposed by the central bank or monetary authority) levied on incoming cross-border electronic payments? | No ✗ | There are no specific regulatory border fees or currency fees imposed by the Central Bank of Azerbaijan (CBA) on incoming cross-border electronic payments. However, banks are free to apply any type of commission fees related to incoming cross-border electronic payments. | |
| ➤ Based on the regulatory framework, are taxes and fees (direct or indirect taxes, regulatory border fees, or currency fees imposed by the central bank or monetary authority) levied on outgoing cross-border electronic payments? | No ✗ | There are no specific regulatory border fees or currency fees imposed by the Central Bank of Azerbaijan (CBA) on incoming cross-border electronic payments. However, banks are free to apply any type of commission fees related to incoming cross-border electronic payments. | |
| ➤ Based on the regulatory framework, are there any value limitations for cross-border e-payments? | No ✗ | Although there are no restrictions on payments entering the Republic of Azerbaijan, certain restrictions are applied to payments going out of the country. | https://e-qanun.az/framework/34248 |
| ➤ Are there any legal provisions requiring special data transfer agreements or the official consent of data subjects for cross-border transfer of personal data? | Yes ✓ | | |

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| <p>➤ Based on the legislation, should digital product and service providers disclose the following information to the public for cross-border consumers?</p> <ul style="list-style-type: none"> • Merchant information such as address, contact number, and business registration number. • Product/service specifications • Types of delivery methods • Payment process • Alternative dispute resolution process • Refund and cancellation policies. | <p>Yes ✓ Yes ✓ Yes ✓ No ✗ No ✗ Yes ✓</p> | <p>The relevant issues regarding normative legal acts are outlined in Article 46 of the Constitution of the Republic of Azerbaijan.</p> | <p>https://e-qanun.az/framework/21300</p> |
| <p>➤ Does the existing regulatory framework provide the following remedies for cross-border consumers?</p> <ul style="list-style-type: none"> • Advertising restrictions (i.e., spam, unsolicited contact, etc.) • The ability to cancel online purchases without justification or penalty within a certain period • Options for refund/exchange/return of damaged goods | <p>No ✗ Yes ✓ Yes ✓</p> | | |
| <p>➤ Does the regulatory framework impose penalties for non-compliance with online consumer protection provisions concerning cross-border consumers?</p> | <p>Yes ✓</p> | | |
| <p>➤ According to the regulatory framework, is there a public online dispute resolution (ODR) mechanism capable of handling and resolving digital trade complaints, including cross-border transfers?</p> | <p>No ✗</p> | <p>There is no such mechanism for the financial sector.</p> | |
| <p>➤ Does the regulatory framework allow for mandatory ODR (Online Dispute Resolution) services for consumers related to cross-border digital trade to be provided for free?</p> | <p>No ✗</p> | | |
| <p>➤ In practice, is the following information available on any information portal or website? <i>Note: Please consider the information to be 'available' only if all aspects under a particular type of information (including those in parentheses) are covered.</i></p> <ul style="list-style-type: none"> • Tariffs, taxes (of all kinds), and other payments related to imports and exports • Import, export, and transit procedures (including all entry point procedures) and required forms and documents (including step-by-step instructions) • Classification and valuation rules for goods for customs purposes • Non-tariff measures, including laws, regulations, and administrative decisions regarding technical and non-technical | <p>Yes ✓ Yes ✓ Yes ✓ Yes ✓</p> | | |

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| <ul style="list-style-type: none"> measures • Precedent decisions • Penalties for violations of import, export, or transit rules • Appeal or review procedures, including official complaints regarding disputed customs decisions (for duties/tariffs, valuation decisions) • Statistics on the effectiveness of customs operations (e.g., average clearance or release times) • Tariffs, tax rates (of all kinds), and other payments applied to digitally ordered goods and services (digital trade) • Procedures, forms, and documents for digital trade operations • Penalties for violations of digital trade formalities • Complaints or review procedures for decisions related to digital trade operations | <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> <p>Yes ✓</p> | | |
| <p>➤ In practice, does a centralized government website (trade information portal) present the following types of regulatory information related to international trade?</p> <ul style="list-style-type: none"> • Laws, decrees, regulations, guidelines, notifications, instruction notes, and other legal documents related to international trade and compliance • Commodity classification and related tariffs • Bilateral agreements with any country or countries, as well as the status and updates of unilateral agreements • Special measures applied to specific goods or products (e.g., sanitary and phytosanitary measures or technical barriers to trade for specific product categories) • Penalty provisions for violations of formalities and appeal or review procedures • Instructions and forms used for applying for permits, licenses, and customs clearance, including lists of required codes in such documents (e.g., country codes, units of measurement, currency codes, etc.) • Contact information for inquiry points | <p>No ✗</p> <p>No ✗</p> <p>No ✗</p> <p>No ✗</p> <p>No ✗</p> <p>No ✗</p> | | |

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| | No <input type="radio"/> | | |
| ➤ Are the information up to date? | Yes <input checked="" type="checkbox"/> | | |
| ➤ In practice, has a trade facilitation inquiry point been established to provide information related to trade inquiries and documentation? | No <input type="radio"/> | | |
| ➤ In practice, when contacting the trade facilitation inquiry point, are calls usually answered within two minutes, and emails within a week? | No <input type="radio"/> | | |
| ➤ In practice, is there an Electronic Single Window (ESW) for trade that connects various government agencies through an electronic platform? | No <input type="radio"/> | | |
| ➤ Does the Electronic Single Window (ESW) have the following features? | | | |
| • Single information point (All data is provided in one place) | No <input type="radio"/> | | |
| • Single entry point (Only one entry point for the platform/system) | No <input type="radio"/> | | |
| • Single submission of data (Data is submitted only once) | No <input type="radio"/> | | |
| • Single decision point (Results are transmitted through one point) | No <input type="radio"/> | | |
| • Single payment point (All payments are made in one place) | No <input type="radio"/> | | |
| ➤ Has any of the following agencies, other than the Customs Committee, been integrated into the Electronic Single Window for trade? | | | |
| • Tax authority | No <input type="radio"/> | | |
| • Sanitary and phytosanitary authorities | No <input type="radio"/> | | |
| • Standardization agencies | No <input type="radio"/> | | |
| • Border security authorities | No <input type="radio"/> | | |
| • Environmental protection agencies | No <input type="radio"/> | | |
| • Licensing and permit authorities | No <input type="radio"/> | | |
| • Trade promotion agencies | No <input type="radio"/> | | |
| • Transport agencies | No <input type="radio"/> | | |
| • Ministry of Trade (or equivalent domestic ministry) | No <input type="radio"/> | | |
| • Statistics department | No <input type="radio"/> | | |

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| <p>➤ Have the following stakeholders been integrated into the Electronic Single Window for trade</p> <ul style="list-style-type: none"> • Importers and exporters • Warehouse operators • Customs brokers • Logistics operators • Carriers and transport operators • Airport/railway/port authorities • Container operators and terminal operators • Trade and transport associations (i.e., chambers of commerce or other product certification boards) • Quality/standards inspection companies • Financial institutions (i.e., banks, insurance companies) | <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> | | |
| <p>➤ In practice, are the following functions available and fully digitized through the Electronic Single Window for trade?</p> <ul style="list-style-type: none"> • Submission of commercial and transport documents • Submission of customs declarations and clearances • Processing of licenses, permits, and authorizations • Processing of veterinary, sanitary, and phytosanitary certificates • Processing of technical standards certificates • Processing of certificates of origin • Planning of cargo consolidation and delivery • Electronic payments • Digital customer service desk • Access to the Trade Information Portal (TIP) | <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> <p>No <input type="checkbox"/></p> | | |
| <p>➤ Does the Electronic Single Window (ESW) share commercial and trade documents and Customs declarations with the ESW of any trade partner or the Integrated Customs Management System?</p> | <p>No <input type="checkbox"/></p> | | |
| <p>➤ In practice, is there an Integrated Customs Management System with transaction features for international trade (e.g., Automated System for Customs Data (ASYCUDA) or other systems that can interact with the Single Window)?</p> | <p>Yes <input checked="" type="checkbox"/></p> | | |

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| <p>➤ Has any of the following agencies, other than the Customs Committee, been integrated into the Single Window for trade?</p> <ul style="list-style-type: none"> • Tax authority • Sanitary and phytosanitary authorities • Standardization agencies • Border security agencies • Environmental protection agencies • Licensing and permit agencies • Trade promotion agencies • Transport agencies • Ministry of trade (or equivalent domestic ministry) • Statistics department | <p>Yes ✓ Yes ✓ No ✗ Yes ✓ Yes ✓ Yes ✓ No ✗ No ✗ Yes ✓ Yes ✓ No ✗</p> | | |
| <p>➤ Have the mentioned stakeholders been integrated into this system?</p> <ul style="list-style-type: none"> • Importers and exporters • Warehousing operators • Customs brokers • Logistics operators • Carriers and transport operators • Airport/railway/port authorities • Container operators and terminal operators • Trade and transport associations (e.g., trade chambers or other product certification boards) • Companies that check quality/standards • Financial institutions (e.g., banks, insurance companies) | <p>Yes ✓ No ✗ Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ No ✗ No ✗ Yes ✓</p> | | |
| <p>➤ In practice, are the following functions available and fully electronic for the relevant system?</p> <ul style="list-style-type: none"> • Submission of commercial and transportation documents • Submission of customs declarations and clearances • Processing of licenses, permits, and authorizations • Processing of veterinary, sanitary, and phytosanitary certificates • Processing of technical standard certificates • Processing of certificates of origin • Planning of cargo collection and delivery • Electronic payments • Digital customer service desk • Access to the Trade Information Portal (TMP) | <p>Yes ✓ Yes ✓ Yes ✓ Yes ✓ No ✗ No ✗ No ✗ Yes ✓ Yes ✓</p> | | |

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| | Yes <input type="checkbox"/> | | |
| ➤ Does the Electronic Single Window (EVP) share commercial and trade documents, as well as customs declarations, with the EVP of any trade partner or an Integrated Customs Management System? | No <input type="checkbox"/> | | |
| ➤ Are you in agreement that much of Azerbaijan's trade is conducted through the Red Bridge land border with Georgia? | Yes <input checked="" type="checkbox"/> | According to information provided by the State Border Service, in 2023, a significant number of vehicles crossed this border post, with 140,374 vehicles arriving and 118,877 vehicles departing. | |
| ➤ To what extent do border control authorities have the following facilities and equipment at border posts to carry out their control functions? <ul style="list-style-type: none"> • Designated primary area • Intrusive and non-intrusive inspection areas • Areas for deconsolidation and separation of cargo • Well-defined, marked, illuminated, and signposted entry-exit routes for pedestrians and vehicles • Offices for customs and other control authorities' personnel • Communication system and internet access (e.g., voice, data, images) for staff (24/7) • Fixed or mobile scanners • Weigh-in-Motion (WIM) scales • Seizure warehouse • Test laboratory for samples | Yes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> Yes <input checked="" type="checkbox"/> | | |

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| <p>➤ Do border posts provide the following services and facilities for traders?</p> <ul style="list-style-type: none"> • Parking spaces for trucks • Open storage warehouses • Closed storage warehouses • Cold storage facilities • Customs warehouses • Secured/enclosed areas • Immigration office • Basic sanitation and health facilities | <p>Yes ✓ Yes ✓ Yes ✓ No ✗ Yes ✓ Yes ✓ Yes ✓ Yes ✓</p> | <p>At border posts, the Customs Committee carries out the initial sanitary and phytosanitary control of imported goods. According to the existing legislation, if customs authorities suspect any non-compliance at the border, they must immediately inform the Agency to carry out additional control measures. Inspectors of the Agency (AQTA) at border posts are fully equipped with all necessary conditions to carry out control actions.</p> | |
| <p>➤ Do you agree that the port [Baku SEA PORT] is responsible for a large part of Kazakhstan's trade (in terms of trade value)?</p> | <p>Yes ✓</p> | | |
| <p>➤ To effectively carry out their control functions, do the following facilities and equipment exist in the seaports for border control authorities?</p> <ul style="list-style-type: none"> • Designated primary zone • Intrusive and non-intrusive inspection areas • Areas for deconsolidation and separation of goods • Properly designated, clearly marked, and illuminated entry-exit routes for pedestrians and vehicles • Offices for customs and other control authorities' personnel • Communication system and internet access (voice, data, images) for employees (24/7) • Fixed or mobile scanners • Weigh-in-Motion (WIM) scales • Seizure storage • Test laboratory for samples | <p>Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ No ✗</p> | | |
| <p>➤ Do the following services and conditions exist for traders at seaports?</p> <ul style="list-style-type: none"> • Parking spaces for trucks • Open storage warehouses • Closed storage warehouses • Cold storage warehouses • Customs warehouses • Secured/enclosed areas • Immigration office • Basic sanitation and health facilities | <p>Yes ✓ Yes ✓ Yes ✓ Yes ✓ No ✗ Yes ✓ Yes ✓</p> | | |

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| <p>➤ Do airports provide the following services and facilities for traders?</p> <ul style="list-style-type: none"> • Parking spaces for trucks • Open storage warehouses • Closed storage warehouses • Cold storage warehouses • Customs warehouses • Secured/enclosed areas • Immigration office • Basic sanitation and health facilities | <p>Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓ Yes ✓</p> | <p>At border posts, the Customs Committee carries out initial sanitary and phytosanitary control on imported products. According to the existing legislative acts, if customs authorities suspect any non-compliance at the border, they must immediately inform the Agency to implement additional control measures. The inspectors of the Agency at the border posts are fully equipped with all necessary conditions to carry out control measures. (AQTA)</p> | |
| <p>➤ Are the following information systems in use at airports?</p> <ul style="list-style-type: none"> • Electronic Single Window (EVP) • Port community system • Terminal operating system • Truck ordering system • Cargo tracking system | <p>No ⊗ Yes ✓ Yes ✓ Yes ✓ Yes ✓</p> | | |
| <p>➤ Is there a Consultative Airport Committee, representing stakeholders including the private sector, that meets at least twice a year?</p> | <p>No ⊗</p> | | |
| <p>➤ Is the customs authority supported by a risk management system?</p> | <p>Yes ✓</p> | | |
| <p>➤ How integrated is the customs authority's risk management system?</p> <ul style="list-style-type: none"> • High • Medium • None | <p>High ✓</p> | | |
| <p>➤ Is the risk management system supported by sanitary and phytosanitary authorities?</p> | <p>Yes ✓</p> | | |
| <p>➤ What is the level of integration of the risk management system with the sanitary and phytosanitary authorities?</p> <ul style="list-style-type: none"> • High • Medium • None | <p>High ✓</p> | | |
| <p>➤ Is the standardization agency supported by a risk management system?</p> | <p>No ⊗</p> | | |
| <p>➤ What is the level of integration of the standardization agency with the risk management system?</p> <ul style="list-style-type: none"> • High • Medium • None | <p>No ⊗</p> | | |

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| <p>➤ Are environmental agencies supported by a risk management system?</p> | No ❌ | | |
| <p>➤ What is the level of integration of the environmental agency with the risk management system?</p> <ul style="list-style-type: none"> • High • Medium • None | High ✔ | | |
| <p>➤ Are border protection agencies supported by a risk management system?</p> | Yes ✔ | <p>Based on the Presidential Decree No. 407 of December 18, 2018, and the Regulation on “Provision of Information by Carriers on Passengers and Crew of Aircraft Entering and Leaving the Territory of the Republic of Azerbaijan, as well as the Acceptance, Storage, and Exchange of Such Information with Other State Bodies (Agencies),” which was approved by Resolution No. 330 of the Cabinet of Ministers of July 29, 2019, the State Border Service established and, on April 1, 2021, launched systems for implementing Advance Passenger Information (API) and Passenger Name Record (PNR) in Azerbaijan. This system facilitates the collection, storage, and exchange of passenger and crew data with other state bodies.</p> | <p>https://e-qanun.az/framework/41019 https://e-qanun.az/framework/43082</p> |
| <p>➤ How integrated are the border security agencies into the risk management system?</p> <ul style="list-style-type: none"> • High • Medium • None | Medium | | |